



DATE 2016-06-17	TECHNICIAN Darren Mann	JOB/ORDER # 6241	REFERENCE TEXT Client reference
FIRST NAME Dilla		LAST NAME Wong	
BILLING ADDRESS COMPANY / BILLING NAME 1203 - 933 SEYMOUR STREET VANCOUVER, V6B 6L6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1203 - 933 SEYMOUR STREET, VANCOUVER, BC, CANADA BUZZER: 171 VANCOUVER, V6B 6L6 BRITISH COLUMBIA, CANADA	
PHONE 604.377.7813		EMAIL sphinx_sphynx@hotmail.com	

REASON FOR TODAY'S CALL:
 "I bought a kitchen faucet from Home Depot and tried to install in myself but failed."

DESCRIPTION OF WORK PERFORMED:
 ---June15: The shut off valves for the kitchen faucet were not functioning. I contacted the building manager but he was not able to accommodate a water shut down. ---June17: The building manager shut down the main risers and I repaired the Hot & Cold shut off valves by replacing the washers, stems, packing, packing nuts, and handles. Once the valves were repaired the building manager re-pressurized the main water risers. I then installed the customer supplied kitchen faucet and tested.

TECHNICIAN RECOMMENDATIONS:
 -The countertop was swollen due to moisture, I tightened the faucet to the countertop but the securing nuts may need to be tightened a little more once the moisture from countertop dries up. -There was quite a bit of water in the cabinet below the kitchen sink from the previous faucet leaking. I removed the water from the cabinet but suggested keeping the cabinet doors open to allow the residual moisture to evaporate.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Install Kitchen Faucet - Customer Supplied	\$139.00	\$139.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00


Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$189.00
GST (5%):	\$9.45
TOTAL:	\$198.45



2016-06-17

CUSTOMER SIGNATURE DATE