



DATE 2016-07-08	TECHNICIAN Darren Mann	JOB/ORDER # 6302	REFERENCE TEXT Client reference
FIRST NAME Dean		LAST NAME Kraeling	
BILLING ADDRESS COMPANY / BILLING NAME 3207 - 33 SMITHE MEWS VANCOUVER, V6B0B5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3207 - 33 SMITHE MEWS IVAN:778.997.2279 BUZZER: 5263 VANCOUVER, V6B0B5 BRITISH COLUMBIA, CANADA	
PHONE 778908.0341		EMAIL kraeling3@gmail.com	

REASON FOR TODAY'S CALL:

This is the text from my tenant today: The faucet of the shower is malfunctioning. I need to pull the handle of the faucet a little bit harder in order to get hot water to flow to the shower head. I experienced a similar problem before you took ownership of the unit and the previous owner changed the faucet. As far as I remember the problem was caused by faulty gaskets. *call Dean upon arrival

DESCRIPTION OF WORK PERFORMED:

I replaced the mixing and pressure balancing cartridges. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Mixing & Pressure Balance Cartridges - American Standard	\$189.00	\$189.00
			SUBTOTAL:	\$189.00
			GST (5%):	\$9.45
			TOTAL:	\$198.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-07-08

CUSTOMER SIGNATURE

DATE