



DATE 2016-09-07	TECHNICIAN Darren Mann	JOB/ORDER # 6458	REFERENCE TEXT Client reference
FIRST NAME Pooya		LAST NAME Ronagh	
BILLING ADDRESS COMPANY / BILLING NAME 22-1863 WESBROOK MALL VANCOUVER, V6T 2J7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 22 - 1863 WESBROOK MALL VANCOUVER, V6T 2J7 BRITISH COLUMBIA, CANADA	
PHONE 7788829884		EMAIL p.ronagh@gmail.com	

REASON FOR TODAY'S CALL:

My kitchen faucet has very slow water flow. It's the one in the following picture. The side spray is working fine however. The main faucet is the problem. It might be an easy job of unclogging or I might have to replace the entire unit.

DESCRIPTION OF WORK PERFORMED:

-I removed the Aerator and found bits of debris stuck inside. The aerator itself was partially broken so I replaced it with new and tested. The faucet is flowing but without hot water because when the hot water supply to the faucet is open the faucet leaks out of the handle. -I believe the debris is coming from the Hot & Cold shut off valves under the sink, and this could happen again in the future. I would like to repair these valves but will require access to the unit's main water shut off valves. The tenant has contacted the property manager and will reach out to us when he hears back.

TECHNICIAN RECOMMENDATIONS:

Once the location of the main water valves have been located we will schedule a time to repair the valves under the sink and replace the faucet with new.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Faucet Aerator	\$129.00	\$129.00
			SUBTOTAL:	\$129.00
			GST (5%):	\$6.45
			TOTAL:	\$135.45

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-09-07

CUSTOMER SIGNATURE

DATE