



DATE 2016-09-26	TECHNICIAN Darren Mann	JOB/ORDER # 6548	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3007 - 188 KEEFER PLACE GRAB KEYS FORM OFFICE VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:
 Both toilets not functioning properly. Fillvalves reportedly not shutting the flow of water off. *suite will be vacant Monday

DESCRIPTION OF WORK PERFORMED:
 ---Guest bathroom: I made an adjustment to the flush buttons and tested. Toilet seems to be flushing well for now but will likely require the same parts the master toilet requires. ---Master bathroom: The flushvalve gasket is worn out, causing it to stick in the open position when the full flush is activated. After a flush the push button has to be pressed again to engage the flushvalve stopper to drop back down and the water to refill in the tank. *These toilets were sold by a company out of China and while some of the parts can be replaced with universal parts, these flushvalve gaskets cannot. I have reached out to our suppliers in the past, as well as the company that manufactures the toilets but was unsuccessful. I reached out again and again was unsuccessful. Unfortunately the only way to rectify the issue fully is to replace the toilets.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-09-26

 CUSTOMER SIGNATURE

 DATE