



DATE 2016-11-04	TECHNICIAN Darren Mann	JOB/ORDER # 6673	REFERENCE TEXT Client reference
FIRST NAME Judy		LAST NAME Johnson	
BILLING ADDRESS COMPANY / BILLING NAME 2994 WEST 32ND AVE VANCOUVER, V6L2B7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2994 WEST 32ND AVE VANCOUVER, V6L2B7 BRITISH COLUMBIA, CANADA	
PHONE 604.261.2745		EMAIL granjudyjohnson@gmail.com	

REASON FOR TODAY'S CALL:

I have a Geberit wall mounted toilet, approx. 10yrs old. It frequently makes a sighing groaning noise while not in use. I have phoned Geberit 1-800# for help and they sent me a replacement part #241.469. I have replaced the part but the problem still exists. (although I didn't use all the pieces sent) We know water is leaving the tank into the toilet which makes the valve open and close making the sound when topping up the water in the tank. We think it is the gasket at the bottom of the tank that is the problem. Brendon of Cantu Hardware who referred me to you was describing a silicon gasket and daid to look for a bubble or blistered look on the gasket. I think I need your help. Would you tell when you could come by and also how you charge. Thanks, Judy

DESCRIPTION OF WORK PERFORMED:

I replaced the flushvalve gasket in the guest bathroom toilet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace FlushValve Gasket - Geberit In-Wall	\$159.00	\$159.00
SUBTOTAL:				\$159.00
GST (5%):				\$7.95
TOTAL:				\$166.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



 CUSTOMER SIGNATURE

2016-11-04

DATE