



DATE 2016-09-28	TECHNICIAN Darren Mann	JOB/ORDER # 6552	REFERENCE TEXT Client reference
FIRST NAME Marcus		LAST NAME Heese	
BILLING ADDRESS COMPANY / BILLING NAME 1005 - 1775 QUEBEC ST VANCOUVER, V5T 0E3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1104 - 1661 ONTARIO STREET BUZZER: 3305 VANCOUVER, V5Y 0C3 BRITISH COLUMBIA, CANADA	
PHONE 778.877.5246		EMAIL marcus.heese@gmail.com	

REASON FOR TODAY'S CALL:

-Both toilets in our two bathrooms are leaky. One makes water dripping sounds and the other one has water running in the toilet tank for an extended period at a time. -Kitchen faucet leaking. -master bathroom shower spray hose leaking.

DESCRIPTION OF WORK PERFORMED:

SEP28: ---Guest Bathroom: The FillValve was not fully shutting the water off when the tank was full, and the flushvalve gasket was starting to warp. I replaced the mechanical portion of the fillvalve and the flushvalve gasket. Tested and in good working order. ---Master Bathroom: The toilet flushvalve gasket was starting to warp, I replaced the flushvalve gasket which stopped the constant running but the toilet tank takes a long time to fill after a flush, I tried replacing the mechanical portion of the FillValve but this didn't help, the obstruction is likely between the water connection and the base of the FillValve. To rectify this issue the toilet will have to be lifted and the base of the FillValve as well as the supply line replaced with new. I installed a new washer in the connection between the shower spray head and the spray hose(master bathroom). -The kitchen faucet was reported to be leaking from the handle. Although I could not recreate this leak I have placed an order for a replacement cartridge as these have been known to leak in other units. ---Nov14: -I replaced the cartridge within the kitchen faucet and tested. -I lifted the toilet in the master bathroom, replaced the FillValve & supply line, reinstalled the toilet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet FillValve & FlushValve Gasket	\$159.00	\$159.00
1		Replace Fillvalve, Flushvalve Gasket, and Supply Line - LIFT & RE-SET TOILET	\$189.00	\$189.00
1		Replace Fluid Kitchen Faucet Cartridge - ADD-ON PRICING	\$69.00	\$69.00

SUBTOTAL:	\$417.00
GST (5%):	\$20.85
TOTAL:	\$437.85

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-09-28

CUSTOMER SIGNATURE

DATE