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HST #837181627

DATE 2016-11-18	TECHNICIAN Darren Mann		JOB/O 6707	RDER #	REFERENCE TEXT Client reference
FIRST NAME Vivian		LAST NAME Zhao	97		
BILLING ADDRESS COMPANY / BILLING NAME 805 - 5782 BERTON AVE VANCOUVER, V6S 0C1 BRITISH COLUMBIA, CANADA				SERVICE ADDRESS  805 - 5782 BERTON AVE BUZZER#1081 VANCOUVER, V6S 0C1 BRITISH COLUMBIA, CANADA	
PHONE 778.681.2633				EMAIL yuxi.zhao28@gmail.com	

## REASON FOR TODAY'S CALL:

The sink and the bathtub of the bathroom are clogged.

## DESCRIPTION OF WORK PERFORMED:

-When I arrived onsite I walked into the bathroom and found the floor covered in water. The water seamed mostly to be coming from the laundry area, I used rags to soak up the water. Once the area was dry I inspected the water lines and drain and found no sign of leaking, I believe the machine itself is leaking and let the tenants know they cannot use the machine until it is inspected by an appliance repair man. I cleared both tub and lavatory drains with the PowerSpin drain snake then noticed that the lavatory sink countertop was covered in water, as well as the cabinet below. I removed all of the items cluttering the countertop and tested the sink, it appears to be leaking internally, from between the sink and the wall and collecting under the sink and onto the countertop. It's hard to make out but I also noticed some writing in felt pen under the front lip of the sink that looks like it reads "leak" or maybe "crack". I let the tenants know that they will have to contact the concierge and have them send out the buildings plumber to inspect further.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Tub/Shower	\$159.00	\$159.00
WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY				\$159.00
Please visit our feedback page at:  www.yaletownplumbing.com/feedback [1] Fill in the required details from your  MARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY  LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.		GST (5%):	\$7.95	
		COM/Teedback [1]	TOTAL:	\$166.95

Thank You!

invoice and tell us how we did.

MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT, YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN. SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES, E. & O. E.

2016-11-18 CUSTOMER SIGNATURE DATE