



DATE 2016-09-21	TECHNICIAN Darren Mann	JOB/ORDER # 6540	REFERENCE TEXT Client reference
FIRST NAME Barbara	LAST NAME LaVan		
BILLING ADDRESS COMPANY / BILLING NAME 6142 GLENEAGLES DRIVE VANCOUVER, V7W1W3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1002 - 1280 RICHARDS ST NICKY: 604.762.7890 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.921.7106		EMAIL barbaralv@shaw.ca	

REASON FOR TODAY'S CALL:
 experiencing some issues with the hot/cold unit *concierge will grant access

DESCRIPTION OF WORK PERFORMED:
 ---Sep21: I made a visit to the unit and found that the nut securing the cold tap handle in place had worked itself loose causing the cold tap to malfunction. I tightened this and the cold water functionality returned. However, during testing I noticed that the HWT tank under the sink had sprung a small leak. I will contact the manufacturer to inquire about the possibility of a replacement being covered under warranty. ---Nov8: Unfortunately the existing tank was not covered under warranty and this model had been discontinued. I purchased the new model of the tank and installed. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
3		Discount Labour	\$99.00	\$297.00
1		Insinkerator Stainless Tank HWT-F1000S	\$389.00	\$389.00
SUBTOTAL:				\$686.00
GST (5%):				\$34.30
TOTAL:				\$720.30

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE