



DATE 2016-12-07	TECHNICIAN Darren Mann	JOB/ORDER # 6782	REFERENCE TEXT Client reference
FIRST NAME VLR	LAST NAME ADMIN		
BILLING ADDRESS VANCOUVER LUXURY REALTY #100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1903 - 183 KEEFER PL CHRISTIAN: 604.862.0409 BUZ#579 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.899.0220	EMAIL owners@vancouverluxuryrealty.com		

REASON FOR TODAY'S CALL:
leak in kitchen, not sure where its coming from.

DESCRIPTION OF WORK PERFORMED:
 ---Dec7: The leak was emanating from under the handle of the kitchen faucet. The nut securing the cartridge in place worked itself loose, allowing water to leak through, out onto the countertop and through to the cabinet below. Since this nut should not have worked itself loose I am going to call Delta and ask them for a new faucet to be sent out under warranty. I tightened the nut securing the cartridge in place so the faucet can be used until the new faucet is installed but I informed the tenant not to turn it side to side to help mitigate the chances of the nut working itself loose again. ---Feb24: Delta sent me a new nut to replace the existing one and said it had been re-engineered so it wouldn't loosen off again. I made a trip to the unit and found that this new nut was exactly the same as the existing one. I contacted Delta again and told them i was not confident this new nut was going to be any different and convinced them to send me an entirely new faucet. ---Mar6: I installed a new Delta 469LF deck faucet and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2.5		Discount Labour	\$99.00	\$247.50
			SUBTOTAL:	\$247.50
			GST (5%):	\$12.38
			TOTAL:	\$259.88

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-12-07

 CUSTOMER SIGNATURE

 DATE