



DATE 2017-03-09	TECHNICIAN Darren Mann	JOB/ORDER # 7073	REFERENCE TEXT Client reference
FIRST NAME Scott		LAST NAME Prail	
BILLING ADDRESS COMPANY / BILLING NAME 106 - 1383 MARINASIDE CRES VANCOUVER, V6Z2W9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 106 - 1383 MARINASIDE CRES BUZZER: N/A VANCOUVER, V6Z2W9 BRITISH COLUMBIA, CANADA	
PHONE 604-202-1384		EMAIL scottprail@shaw.ca	

REASON FOR TODAY'S CALL:

3 issues: 1. Very low hot water pressure in kitchen sink. pressure was fine until contractor changed out my sink. New tap has a sensor activation on it. Not sure if the set up is the problem. 2. tank on powder room toilet periodically refills. Not leaking onto floor, just into the bowl 3. dishwasher smells after a couple of days. Would like to ensure drain line is set up properly. dishwasher is new. Tech confirmed there is no issue with the fx of the dishwasher itself

DESCRIPTION OF WORK PERFORMED:

-I repaired the Hot & Cold shut off valves under the kitchen sink (connected to the faucet) by replacing the washers, stems, packing, packing nuts, and handles. I flushed debris out of the hot line but the pressure remained very low. I removed the cartridge within the faucet and tried to flush debris out that way but still the pressure remains low. I suggested that Scott call Moens customer support line and ask if they can suggest replacement parts that may help rectify the issue. -The toilet flush valve has a flapper apparatus glued to it that is allowing water to trickle through. The toilet is Crane and parts are no longer available. -I used a 3/4" Wirsbo clip to secure the dishwasher hose to the underside of the countertop in the hopes that this will help elevate some of the moisture left in the machine after a load.

TECHNICIAN RECOMMENDATIONS:

If the toilet is to be replaced a 12" rough in toilet will fit.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

WARRANTY: <u>PARTS</u> - SUBJECT TO MANUFACTURER'S WARRANTY			SUBTOTAL:	\$164.00
<u>LABOUR</u> - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.			GST (5%):	\$8.20
<p>INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.</p> <p>TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.</p>			TOTAL:	\$172.20

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

_____ 2017-03-09
 CUSTOMER SIGNATURE DATE