



DATE 2017-03-13	TECHNICIAN Darren Mann	JOB/ORDER # 7104	REFERENCE TEXT Client reference
FIRST NAME BJ		LAST NAME Kim	
BILLING ADDRESS COMPANY / BILLING NAME 160 - 2498 WEST 41ST AVE VANCOUVER, V6M2A7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1807 - 1111 ALBERNI ST PATRICK(PPD RESTORATIONS): 604.783.8436 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.351.6860		EMAIL bjkim@hotmail.com	

REASON FOR TODAY'S CALL:
shower valve leaking in wall.

DESCRIPTION OF WORK PERFORMED:

---March13: I made a trip to the unit, and found the leak to be coming from the top of the valve where the cartridge meets the valve body. I took pictures of the leak, and removed the cartridge. I will contact Hansgrohe and ask them for suggestions on how to best proceed. Hansgrohe said they would send out a new cartridge which would rectify the issue but it would take 3-4 weeks. To expedite the repair BJ decided he would rather replace the entire shower valve. We unfortunately do not have the time to accommodate this installation. ---March15: I returned the faulty cartridge with the concierge for Patrick to pick up.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Inspection	\$50.00	\$50.00
			SUBTOTAL:	\$50.00
			GST (5%):	\$2.50
			TOTAL:	\$52.50

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE