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HST #837181627

| DATE 2017-04-05 | TECHNICIAN Darren Mann | | JOB/ORDER # 7165 | REFERENCE TEXT Client reference |
|---|---------------------------|------------------------|--|---------------------------------|
| FIRST NAME Elsie | | LAST NAME Achugbue | | |
| BILLING ADDRESS COMPANY / BILLING NAME 1140 PENDRELL VANCOUVER, V6E1L4 BRITISH COLUMBIA, CANADA | | 10 | SERVICE ADDRE #202 - 1140 PEND VANCOUVER, V6 BRITISH COLUME | DRELL , BUZZER 202 E1L4 |
| PHONE 7782281720 | | EMAIL elsieachugbue@gi | EMAIL elsieachugbue@gmail.com | |

REASON FOR TODAY'S CALL:

We are experiencing a leak under the kitchen sink each time we run the dishwasher. Appears to be some deterioration of one pipe and perhaps the undoing of a previous repair on another (there's some black tape that seems to be pealing off with age). There's some discoloration (not sure if dirty water or rust or both) and debris (potentially from our garburator?) in the leak each time. We have been here 14 months and had minor leaks before that I could easily clean up. Now it leaks with every run of the dishwasher and is enough that it runs out onto the kitchen floor in a small puddle.

DESCRIPTION OF WORK PERFORMED:

-The kitchen sink basket strainer was rusted to the point that water was leaking right through it. The drainage connected to the basket strainer was quite crooked and had a crack in one of the fittings. I replaced the basket strainer and re-piped the ABS drainage. Tested by filling and draining both sides of the sink multiple times. The kitchen faucet was leaking from the side-spray hose. I tried disconnecting this hose and capping it off so the faucet can be used but the threads are not a standard size. I would suggest replacement of the entire faucet over repair but if the owner would like it repaired I suggest contacting Price Pfister(the faucet manufacturer) and ordering a replacement side-spray hose and head.

| QTY. | CODE | | DESCRIPTION | | |
|---|---------------------------|-------------------------------|---|---|------------|
| 1 | 116 | Replace Basket Strainer & Re- | Pipe ABS Drainage | \$199.00 | \$199.00 |
| <i>Q</i> | Gwe us Feedback WARRANTY: | | PARTS - SUBJECT TO MANUFACTURER'S WARRANTY | SUBTOTAL | : \$199.00 |
| Please visit our feedback page at: www.yaletownplumbing.com/feedback Fill in the required details from your | | | LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS. INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY | , , | \$9.95 |
| | | s from your | | TOTAL: | \$208.95 |
| <u>Tha</u> | <u>nk You</u> | SETTLED BL | ISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS ISTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CIFROM CLEANING OR REPAIRING EXISTING FIXTURES OR CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR. & O. E. | EAN OUTS AND ANY OTHER DAMAGES PIPING. OUR, MATERIALS AND TRUCK | |
| | | | | 2017-04-05 | |