



DATE 2017-04-20	TECHNICIAN Darren Mann	JOB/ORDER # 7208	REFERENCE TEXT Client reference
FIRST NAME Catherine		LAST NAME Jacobs	
BILLING ADDRESS COMPANY / BILLING NAME 405 - 531 BEATTY ST. VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 405 - 531 BEATTY ST. , BUZZER N/A VANCOUVER, V6B0C5 BRITISH COLUMBIA, CANADA	
PHONE 202.230.7657		EMAIL catherineljacobs@aol.com	

REASON FOR TODAY'S CALL:
 -Replace kitchen faucet -Try to source replacement parts for tub/shower diverter.

DESCRIPTION OF WORK PERFORMED:
 -I installed the new kitchen faucet and tested. -I reached out to our wholesalers in regards to the tub/shower diverter and the manufacturer(Tebisa) is no longer around. Unfortunately there are also no replacement parts that can be ordered. I removed the cover plate again to see if there was anything else I could think of that would resolve the issue. With the valve exposed I noticed a small amount of moisture leaking out of the Hot Integral Stop. I tightened the packing nut on the valve which rectified this issue. Unfortunately I cannot think of another way to resolve the issue with the tub/shower diverter. The shower valve will likely have to be replaced but I recommend speaking with the plumbing company that deals with the building to see if they have run into this issue in the past, they may have parts on hand or possibly know of a work around to resolve the issue without the need for original parts.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Grohe Conetto Kitchen Faucet	\$270.00	\$270.00
1		Kitchen Faucet Install - Standard	\$139.00	\$139.00
SUBTOTAL:			\$409.00	\$409.00
GST (5%):			\$20.45	\$20.45
TOTAL:			\$429.45	\$429.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-04-20

CUSTOMER SIGNATURE

DATE