



DATE 2017-05-02	TECHNICIAN Darren Mann	JOB/ORDER # 7251	REFERENCE TEXT Client reference
FIRST NAME Richard		LAST NAME Grosch	
BILLING ADDRESS COMPANY / BILLING NAME TH210 - 560 NICOLA BUZ#1325 VANCOUVER, V6G3J7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS TH210 - 560 NICOLA BUZ#1325 VANCOUVER, V6G3J7 BRITISH COLUMBIA, CANADA	
PHONE 604.420.6181 H		EMAIL rdgrosch@shaw.ca	

**REASON FOR TODAY'S CALL:**

We are past customers and live in Waterfront condos on Nicola St. Toilet runs constantly and repeated efforts have failed to repair. Want to upgrade shower in Ensuite. Need instruction as to how to proceed

**DESCRIPTION OF WORK PERFORMED:**

---Running toilet: The concierge tried to repair the toilet twice but was unsuccessful. I inspected the toilet but found nothing to be wrong. If the issue persists the owners would like to replace the toilet. The measurement from the centre of the flange to the back wall is 12" and there is no height restriction so any 12" rough-in toilet will fit. ---Showers: I suggested visiting a few plumbing showrooms and taking a few pictures along so the salesperson can provide options.

**TECHNICIAN RECOMMENDATIONS:**

Some plumbing showrooms to check out: The Kohler store(1606 West Broadway), Splashes(425 East Broadway), Robinson Lighting(2285 Cambie St), and if you're looking for really unique products I recommend visiting Cantu(8351 Ontario St).

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-05-02

CUSTOMER SIGNATURE

DATE