



DATE 2017-04-21	TECHNICIAN Darren Mann	JOB/ORDER # 7201	REFERENCE TEXT Client reference
FIRST NAME Karen	LAST NAME Uggenti		
BILLING ADDRESS COMPANY / BILLING NAME 202 - 1425 CYPRESS ST. VANCOUVER, V6J 3L1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 202 - 1425 CYPRESS ST. BUZZER: 27 GREER(BOYFRIEND): 1-403-852-6183 VANCOUVER, V6J 3L1 BRITISH COLUMBIA, CANADA	
PHONE 1.905.541.3441	EMAIL kgrice4@hotmail.com		

**REASON FOR TODAY'S CALL:**

My tenant is having some issues with plumbing in the condo. Leaking kitchen tap, bathroom tap and running toilet. I also would like the shower bar replaced. Her name Natali 778-919-9677 to arrange the specific appointment, and I will be paying the bill. I am Karen Uggenti 905-541-3441. \*refer to email thread

**DESCRIPTION OF WORK PERFORMED:**

---April21: -Lavatory Faucet: I replaced the Hot & Cold cartridges, seats & springs, and aerator. Tested and in good working order. -Toilet: The toilet was not running during testing but the tenants say the running is intermittent. The toilet looks like it recently had the fillvalve, seat disc, tank to bowl gasket, and tank bolts replaced. The seat disc used is the black type which is a slightly harder rubber than the yellow type and I have found in the past that the black type seat disc will sometimes not make a perfect seal causing the toilet to run. I replaced the seat disc with an LL type seat disc(yellow). -Kitchen Faucet: The faucet is leaking from within the body. I will contact Kohler and ask if there is an o-ring replacement kit for this faucet. ---May10: I installed the replacement parts ordered from Kohler for the kitchen faucet, tested and no leaks present. I was informed while onsite that the kitchen faucet sidespray was not functional. I tried to rectify this issue but the mechanism that diverts water to the sidespray is broken. The faucet works but the sidespray does not.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace H&C Cartridges In 2 Handle Lav Faucet - Standard	\$159.00	\$159.00
1		American Standard LL Seat Disc	\$15.00	\$15.00
1		Labour (May10)	\$109.00	\$109.00
1		Kohler Parts (GP1016515 / GP30420 / 1005201)	\$30.00	\$30.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.

**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$313.00
GST (5%):	\$15.65
<b>TOTAL:</b>	<b>\$328.65</b>

\_\_\_\_\_ 2017-04-21  
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 CUSTOMER SIGNATURE DATE