



DATE 2017-03-24	TECHNICIAN Darren Mann	JOB/ORDER # 7135	REFERENCE TEXT 17-0385
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 803 - 5989 WALTER CAGE ROAD KIP: 604.818.5308BUZ#689 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:
 Master Bath ensuite sink: knob came loose, unable to turn water off, turned water off a valve.

DESCRIPTION OF WORK PERFORMED:
 ---Mar24: I made a trip to the unit for our schedule appointment but could not get ahold of Kip by phone, Buz, or email. I waited 30 minutes before having to leave for another job. ---Mar28: I was able to gain access to the unit and disassembled the Cold handle. I found that there is a plastic piece within the handle that has snapped. I was able to temporarily reattach the handle and will contact Kohler to order the necessary parts to complete the repair. ---May5: -I installed the plastic insert for the master Lav faucet received from Kohler and tested. -The tenants mentioned having low hot water pressure in the kitchen faucet. The Hot shut off valve under the kitchen sink (connected to the faucet) wasn't functioning. I located the main water shut off valve and repaired this faulty Hot valve by replacing the washer, stem, packing, packing nut, and handle. I then flushed some debris out of the hot supply line and tested. The pressure is better but still slightly less than the Cold. This is the case throughout the unit so it is safe to assume that the pressure from the buildings Hot main is set slightly lower than the Cold.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
3		Discount Labour	\$99.00	\$297.00
1		Kohler 1003874 Stem EXT	\$20.00	\$20.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$342.00
GST (5%):	\$17.10
TOTAL:	\$359.10

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 CUSTOMER SIGNATURE DATE