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|---|---------------------------|---|------------------------------------|
| DATE 2017-05-04 | TECHNICIAN Darren Mann | JOB/ORDER # 7270 | REFERENCE TEXT Client reference |
| FIRST NAME Sam | | LAST NAME Chiang | |
| BILLING ADDRESS COMPANY / BILLING NAME 3604 - 833 SEYMOUR ST VANCOUVER, V6B0G4 BRITISH COLUMBIA, CANADA | | SERVICE ADDRESS 1206 - 480 ROBSON ST VANCOUVER, BRITISH COLUMBIA, CANADA | |
| PHONE 604-779-2839 | | EMAIL jericho_88@yahoo.com | |

REASON FOR TODAY'S CALL:
 Ensuite shower handle broken

DESCRIPTION OF WORK PERFORMED:

---May4: I made a visit to inspect the issue but we were unable to reach the tenant to get a full breakdown of the actual issue. Also there was a handle that had fallen off that we could not locate. I did however notice that the cartridge within the shower valve was broken. I have recently learned the manufacturer of this cartridge does not produce this part any longer, I will continue the hunt for a new supplier. ---May5: I made another visit and was able to inspect the handle. It was a cross handle with all four of the cross sections broken off. Unfortunately this handle is no longer available. If I can locate a new shower valve cartridge I will remove the handle from one of the lavatory faucets to use on the shower and replace the lavatory faucet with new. If a new shower valve cartridge cannot be found then the only option will be to open up the wall, replace the shower valve rough-in, retile, then install the new shower valve trim. I also noticed on this visit that the shower head was broken, spraying out of the top. ---May17: I was able to locate a new shower valve mixing cartridge. I installed the new mixing cartridge and replaced the shower head with new. I installed the handle taken from the guest bathroom lavatory faucet, tested and in good working order. -During replacement of the guest bathroom lavatory faucet I noticed the Hot & Cold shut off valves(connected to the lavatory faucet) were not functioning. I first repaired these valves by replacing the washers, stems, packing, packing nuts, and handles. I then replaced the faucet and during installation of the new pop-up drain mechanism noticed the ABS drainage does not fit properly. I Repiped the drainage and tested by filling and draining the sink multiple times.

| QTY. | CODE | DESCRIPTION | UNIT PRICE | PRICE |
|------|------|--|------------|----------|
| 4 | | Discount Labour | \$99.00 | \$396.00 |
| 1 | | Riobel ED08L | \$319.00 | \$319.00 |
| 1 | | HC 180 Cartridge | \$100.00 | \$100.00 |
| 2 | | Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON | \$25.00 | \$50.00 |
| 1 | | ABS Drain Fittings | \$25.00 | \$25.00 |
| 1 | | Delta Shower Head | \$20.00 | \$20.00 |

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|-----------|----------|
| SUBTOTAL: | \$910.00 |
| GST (5%): | \$45.50 |
| TOTAL: | \$955.50 |

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.
 INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-05-04

 CUSTOMER SIGNATURE DATE