



DATE 2017-05-10	TECHNICIAN Darren Mann	JOB/ORDER # 7279	REFERENCE TEXT Client reference
FIRST NAME Matt		LAST NAME Alliston	
BILLING ADDRESS COMPANY / BILLING NAME 102 - 1241 HOMER ST VANCOUVER, V6B2Y9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 102 - 1241 HOMER ST. BUZZER: 002 VANCOUVER, V6B2Y9 BRITISH COLUMBIA, CANADA	
PHONE 604-787-4085		EMAIL matt@spc-net.com	

REASON FOR TODAY'S CALL:  
Shower faucet wont turn off

DESCRIPTION OF WORK PERFORMED:

---May10: I made a trip to the unit, removed the faulty shower cartridge, and sent pics to Cantu. Jeff at Cantu tracked down the parts and and Matt placed the order for 2 cartridges(one for the rain shower, and one for the handheld) as well as a spring & button for the Thermostatic handle. ---May23: I picked up the shower parts from cantu and installed. Tested and in good working order. Matt mentioned that the lavatory sink(right side) and the kitchen sink were draining slowly. The lavatory sink seemed to be draining well but the kitchen sink was definitely slow. I cleared gunk from the top of the drain which seemed to help a little but ended up having to run the PowerSpin drain snake through the drain to clear it. There was signs of leaking from the kitchen sink drainage. I tightened a loose connection on the ptrap union and added Teflon tape to the threads of the kitchen sink basket strainer. Tested by filling and draining the sink multiple times with no sign of leaking.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
3		Labour	\$109.00	\$327.00
SUBTOTAL:				\$327.00
GST (5%):				\$16.35
TOTAL:				\$343.35

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Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-05-10

CUSTOMER SIGNATURE

DATE