



DATE 2017-06-23	TECHNICIAN Darren Mann	JOB/ORDER # 7409	REFERENCE TEXT Client reference
FIRST NAME Mike		LAST NAME Shearon	
BILLING ADDRESS COMPANY / BILLING NAME 2503 - 1155 HOMER ST VANCOUVER, V6B 5T5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2503 - 1155 HOMER ST BUZZER: 224 VANCOUVER, V6B 5T5 BRITISH COLUMBIA, CANADA	
PHONE 604-220-4701		EMAIL shearmp@gmail.com	

REASON FOR TODAY'S CALL:  
Just had new shower installed but it is leaking at handle

DESCRIPTION OF WORK PERFORMED:  
 ---June23: The leak is coming from the shower valve cartridge. It is leaking right through the stem. The brand is "CAE" which I have not heard of. Mike will contact the supplier he purchased it from to inquire about a replacement. ---June28: Mike was able to pick up a replacement cartridge from the showroom he purchased the fixture from. I installed this new cartridge and tested. No leaks present.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.5		Labour	\$109.00	\$163.50

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-06-23

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$163.50
GST (5%):	\$8.18
TOTAL:	\$171.68