



DATE 2017-07-12	TECHNICIAN Darren Mann	JOB/ORDER # 7501	REFERENCE TEXT Client reference
FIRST NAME Tim		LAST NAME Louey	
BILLING ADDRESS COMPANY / BILLING NAME #901 - 1600 HORNBY ST VANCOUVER, V6Z2S4 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 407 - 1600 HORNBY ST CONCIERGE WILL GRANT ACCESS TO FLOOR VANCOUVER, V6Z2S4 BRITISH COLUMBIA, CANADA	
PHONE 604.616.4688		EMAIL tlouey@yahoo.com	

REASON FOR TODAY'S CALL:  
 Kohler San Raphael toilet is not working. We think the inside stopper is not properly sealing the valve. May need new stopper or chain-hook connector.

DESCRIPTION OF WORK PERFORMED:  
 -The toilet was clogged, causing water to rise high enough to float the flapper. We were able to clear the toilet blockage with the plunger onsite and tested by flushing large rolled up balls of toilet paper. -I was also asked to look at the toilet in the master bathroom of unit 901 but it seemed to be functioning normally. I did however replace the flapper as it was starting to show signs of deterioration.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace toilet flapper - Kohler	\$129.00	\$129.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$129.00
GST (5%):	\$6.45
TOTAL:	\$135.45

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 CUSTOMER SIGNATURE

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