



DATE 2017-08-04	TECHNICIAN Darren Mann	JOB/ORDER # 7572	REFERENCE TEXT Client reference
FIRST NAME AI		LAST NAME Wong	
BILLING ADDRESS COMPANY / BILLING NAME 213 - 819 HAMILTON ST VANCOUVER, V6B 6M2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 213 - 819 HAMILTON ST BUZ#112 VANCOUVER, V6B 6M2 BRITISH COLUMBIA, CANADA	
PHONE 604-790-1962		EMAIL awongson@gmail.com	

**REASON FOR TODAY'S CALL:**

Hello. My bathroom sink faucet, hot water cartridge, is leaking a little, and I was going to DIY the task. As I went to turn off the waterlines underneath the sink, I discovered that (I think) with the hot water valve fully off, hot water was still flowing, AND, it started to leak somewhere in the valve area. Cold side seems to be fine in all aspects (cartridge, and being able to shut off the cold water without causing leaks). So I'd like to get a quote on repairing a leak (when the water is turned off (weird!!)), and while at it, might as well replace the hot water cartridge. This is not urgent as the cartridge is NOT leaking badly. And with the hot water valve turned back on like normal, there is no leaking (weird!!).

**DESCRIPTION OF WORK PERFORMED:**

-I replaced the Hot & Cold shut off valves under the lavatory sink with new Wirsbo angle stop valves. -The faucet is Supergrif and unfortunately parts are no longer available.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Uponor(Wirsbo) Angle Or Straight stop	\$149.00	\$149.00
1		Replace Uponor(Wirsbo) Angle Or Straight stop*DISCOUNTED	\$25.00	\$25.00
			<b>SUBTOTAL:</b>	<b>\$174.00</b>
			<b>GST (5%):</b>	<b>\$8.70</b>
			<b>TOTAL:</b>	<b>\$182.70</b>

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-08-04

CUSTOMER SIGNATURE

DATE