



DATE 2017-07-18	TECHNICIAN Darren Mann	JOB/ORDER # 7523	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2803 - 1028 BARCLAY ST, BUZ#0185 VERONICA: 778.997.8715 KIM: 778.997.6228 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:
leak under kitchen sink

DESCRIPTION OF WORK PERFORMED:

---July18: I tested the faucet by running for 20 minutes. While it was running I switched the position of the handle through the hot and cold settings. I did not notice any leaking. I splashed some water onto the countertop and it did start to drip through to the underside of the sink. The base of the faucet, where it connects to the countertop, cannot be siliconed as it moves side to side. I suggested that the tenants try and make sure that's when they are using the faucet it does not splash onto the countertop. ---July27: After a few phone conversations with the tenants I made another visit to test again as they have reported water below the sink with no water on the countertop. I tested the faucet again and without splashing water onto the countertop it started to leak a few drops underneath. I cannot explain why the leak only happens sporadically. I have recommended replacing the faucet with a different brand as the tenants have said that is the second faucet of the same make and model that has caused this type of leak. ---Aug3: I delivered and installed a new Delta kitchen faucet.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Discount Labour	\$99.00	\$198.00
1		Delta Trinsic (Brushed Finish)	\$448.00	\$448.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$646.00
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$32.30
	TOTAL:	\$678.30

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE