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|--|---------------------------|---|------------------------------------|
| DATE<br>2017-08-31   | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>7664   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Melanie  |                           | LAST NAME<br>Bockmann   |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>1908 - 1188 RICHARDS ST<br>VANCOUVER, V6B 3E6<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>1908 - 1188 RICHARDS STREET<br>BUZZER: BUZZER DOESN'T WORK AT THE MOMENT, PLEASE CALL WHEN HERE.<br>VANCOUVER, V6B 3E6<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.679.2818  |                           | EMAIL<br>melanie.bockmann@gmail.com   |                                    |

**REASON FOR TODAY'S CALL:**

I recently moved into a new apartment here in Yaletown and the bathtub drain seems to be clogged. After a 10 minute shower, the tub collects so much water that it takes over an hour to completely drain. I tried using Draino to see if that fixes the issue and it got a little bit better but only for a few days.

**DESCRIPTION OF WORK PERFORMED:**

I used the PowerSpin Dain snake to clean the tub drain and tested by filling the tub 8" and draining.

| QTY. | CODE | DESCRIPTION                              | UNIT PRICE | PRICE    |
|------|------|--|------------|----------|
| 1    |      | Clean drain using PowerSpin / Tub/Shower | \$149.00   | \$149.00 |

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

*M Bockmann*

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2017-08-31

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CUSTOMER SIGNATURE DATE

|               |                 |
|---------------|-----------------|
| SUBTOTAL:     | \$149.00        |
| GST (5%):     | \$7.45          |
| <b>TOTAL:</b> | <b>\$156.45</b> |