



DATE 2017-09-15	TECHNICIAN Darren Mann	JOB/ORDER # 7714	REFERENCE TEXT Client reference
FIRST NAME Sami		LAST NAME Hotta	
BILLING ADDRESS COMPANY / BILLING NAME 310 - 1188 RICHARDS ST VANCOUVER, V6B3E6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 310 - 1188 RICHARDS ST VANCOUVER, V6B3E6 BRITISH COLUMBIA, CANADA	
PHONE 604.396.8528		EMAIL peachcake@outlook.com	

REASON FOR TODAY'S CALL:

Hello. I called regarding a small leak from my toilet this morning. I replaced the toilet seven years ago and it still looks very clean. I hope I do not have to but another toilet but it looks like there is a problem with sealing.

DESCRIPTION OF WORK PERFORMED:

The toilet was secure to the floor and after roughly 12 flushes I could see no sign of water leaking from the base. I did however notice that the toilet fillvalve was set a little too high. Allowing water to trickle through the overflow for a few seconds before finally turning off. I mentioned to Sami that one possible cause of the water accumulating at the base of the toilet could be from the toilet running, creating condensation but Sami does not recall the toilet ever running. I lifted the toilet and found the area under the toilet to be dry with no signs of moisture. I reset the toilet with a new MaxWax wax ring & supply line, and set the FillValve height slightly lower. Tested and in good working order with no signs of leaking.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet Wax Seal - Standard	\$189.00	\$189.00
SUBTOTAL:				\$189.00
GST (5%):				\$9.45
TOTAL:				\$198.45

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

2017-09-15

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