



DATE 2017-09-27	TECHNICIAN Darren Mann	JOB/ORDER # 7766	REFERENCE TEXT Client reference
FIRST NAME Andrea		LAST NAME Charlton	
BILLING ADDRESS COMPANY / BILLING NAME 315 - 1082 SEYMOUR ST VANCOUVER, V6B 1X9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 315 - 1082 SEYMOUR ST VANCOUVER, V6B 1X9 BRITISH COLUMBIA, CANADA	
PHONE 604.360.3306		EMAIL andrea276@hotmail.com	

REASON FOR TODAY'S CALL:

1. bathroom sink overflow won't drain 2. kitchen sink faucet is leaking water where the faucet meets the sink. Also, there is a strong odor under the kitchen sink and I'm not sure if the two are related or maybe this is another issue? (sour smell, almost like cat pee but its obviously not cat pee)

DESCRIPTION OF WORK PERFORMED:

?Sep27: I replaced the cartridge(K35A) within the kitchen faucet and tested. -The shut off valves under the kitchen sink(connected to the faucet) were not fully shutting the water off. I repaired these valves by replacing the washers, stems, packing, packing nuts, and handles. -I could not see any reason for the poor smells coming from the cabinet below the kitchen sink. I suggested cleaning the entire cabinet and underside of the sink with an all-purpose spray cleaner and letting it air out. -The drain in the lavatory sink is the wrong type, it is not meant for a sink with an overflow. This is causing standing water within the overflow. I will have to set another appointment to replace this drain. ?Oct4: -I replaced the lavatory drain with one that has an overflow. Tested by filling and draining the sink multiple times. -I replaced the original toilet supply line with a new braided supply line. -I replaced the original laundry hoses with new braided stainless hoses. To access the supply lines the machines had to be moved out of the closet. Once removed I could see the ducting was kinked and had holes in it. Andrea mentioned that the dryer doesn't fully dry her clothes and there is moisture dripping from the ceiling. There was duct tape covering the holes but I suggest having a ductwork company replace this ducting and investigate why moisture is accumulating and dripping out of the ceiling.

TECHNICIAN RECOMMENDATIONS:

*It would be a good idea to give mention of the fact there is very limited space behind the laundry machine to the duct work company as they may have some ducting that is thinner and wider which would be better suited for the tight space than the usual 5" round ducting.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Kitchen Faucet Single Lever Cartridge - Standard	\$159.00	\$159.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00
1		Replace Lav Drain - Riobel Pop-Up	\$159.00	\$159.00
1		Replace Laundry Hoses - Limited Access - ADD-ON PRICE	\$99.00	\$99.00

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$467.00
GST (5%):	\$23.35
TOTAL:	\$490.35

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 CUSTOMER SIGNATURE DATE