



DATE 2017-12-01	TECHNICIAN Darren Mann	JOB/ORDER # 7922	REFERENCE TEXT Client reference
FIRST NAME Philip		LAST NAME Keen	
BILLING ADDRESS COMPANY / BILLING NAME 207 - 1055 RICHARDS ST VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 207 - 1055 RICHARDS ST BUZZER: 8191 VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA	
PHONE 604.781.2521		EMAIL philipkeen@hotmail.com	

REASON FOR TODAY'S CALL:

The issue I'm having is that the flow of water isn't alternating properly between the tap and the shower head. Water is coming out from both ends when you turn the dial to direct the flow. Previously, no water would come out of the tap when you used the shower, and vice versa.

DESCRIPTION OF WORK PERFORMED:

I was able to remove the trim without issue. Once removed I could see that the mixing/pressure balance control cartridge was leaking. I replaced the diverter spool and mixing/pressure balance cartridge. Before reinstalling the trim I tested by running the water for 10 minutes and switching between tub and shower every couple of minutes. No other leaks detected. I reinstalled the trim and handle and tested again. Tub/shower is in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Danze Diverter Spool and Mixing/Pressure Balance Cartridge	\$169.00	\$169.00
SUBTOTAL:				\$169.00
GST (5%):				\$8.45
TOTAL:				\$177.45

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE

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