



DATE 2017-12-11	TECHNICIAN Darren Mann	JOB/ORDER # 8006	REFERENCE TEXT Client reference
FIRST NAME Hiroko		LAST NAME Hasegawa	
BILLING ADDRESS COMPANY / BILLING NAME 1717 - 1618 QUEBEC ST VANCOUVER, V6A 0C5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1717 - 1618 QUEBEC ST, BUZZER 5708 VANCOUVER, V6A 0C5 BRITISH COLUMBIA, CANADA	
PHONE 604-771-3698		EMAIL hirokoh@gmail.com	

REASON FOR TODAY'S CALL:
 The kitchen faucet suddenly started dribbling water at the junction of the handle and the spout going up when I turn it on. I called Kohler and they think it is the valve. I got the valve (hopefully the correct one) and hope that's what it is. I tried to see if I could repair it, but obviously failed as I am contacting you guys! The area between the back panel and the sink to access the faucet is very narrow. The faucet is Kohler Purist model # K-7505-CP. The valve I have is part # KGP1093674.

DESCRIPTION OF WORK PERFORMED:
 ?Dec11: The part purchased by Hiroko was a cartridge but the leak was actually coming from the spray hose. ?Jan8: I returned and installed the hose that Hiroko procured through Kohlers warranty. Tested and in good working order. During testing I noticed the plastic tailpiece connected to the left sink drain was cracked. I replaced this tailpiece, shortened the trap arm to properly line it up, and used a ferenco coupling to connect. Tested by filling and draining both sides of the sink multiple times.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.5		Labour	\$109.00	\$163.50
1		Materials	\$20.00	\$20.00
			SUBTOTAL:	\$183.50
			GST (5%):	\$9.18
			TOTAL:	\$192.68

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2017-12-11

CUSTOMER SIGNATURE

DATE