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SimplyPlumbing **F** YaletownPlumbing

HST #837181627

DATE 2018-01-11	TECHNICIAN Darren Mann		JOB/O 8072	RDER #	REFERENCE TEXT Client reference
FIRST NAME Samantha		LAST NAME Cleland	7		
BILLING ADDRESS COMPANY / BILLING NAME 505 - 969 RICHARDS ST VANCOUVER, V6B 1A8 BRITISH COLUMBIA, CANADA			4	SERVICE ADDRESS 505 - 969 RICHARDS ST BUZZER: 0555 VANCOUVER, V6B 1A8 BRITISH COLUMBIA, CANADA	
PHONE 604.441.2423				EMAIL lakuetis@gmail.com	

REASON FOR TODAY'S CALL:

My kitchen faucet is leaking, and I can't turn off the cold water in my bathroom sink. I had turn off the actual valve under the sink. I have no idea how either of these things came about, and both happened on the same day! Please help. :(

## DESCRIPTION OF WORK PERFORMED:

-The issue with the lavatory faucet was that the Cold handle kept spinning but wouldn?t turn off. This cartridge was replaced not long ago and i?m not sure how this happened but the problem seems to have resolved itself and I couldn?t recreate it. -The kitchen faucet was leaking from a loose connection between the spray head and spray hose. I tightened this connection and tested. Although no other leaks were detected I suggested keeping a Tupperware container in the cabinet below the faucet so that if other leaks develop the water will not cause damage to the cabinets. -While onsite it was mentioned that the tub was draining slowly. I used the PowerSpin drain snake to remove hair, bobby pins, and a piece of hard plastic. Tested by filling the tub 8? and draining.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Tub/Shower	\$139.00	\$139.00
0		warranty: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$139.00
Guve us Jeedback page at: Mww.yaletownplumbing.com/feedback [1] Fill in the required details from your invoice and tell us how we did. Thank You!		LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF	GST (5%):	\$6.95
		com/feedback [1] WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	TOTAL:	\$145.95
		MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPARING EXISTING FIXTURES OR PIPING. TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E. 2018-01-11		
		CUSTOMER SIGNATURE DATE		
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