



DATE 2018-01-30	TECHNICIAN Darren Mann	JOB/ORDER # 8154	REFERENCE TEXT Client reference
FIRST NAME Chris		LAST NAME Simpson	
BILLING ADDRESS COMPANY / BILLING NAME 709 - 1055 RICHARDS ST VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 709 - 1055 RICHARDS ST BUZZER: 8415 VANCOUVER, V6B0C2 BRITISH COLUMBIA, CANADA	
PHONE 604-838-0348		EMAIL simpson.c2@gmail.com	

**REASON FOR TODAY'S CALL:**

I have a TOTO washlet seat that was installed in my old apartment which I need to install in my new place. I believe it was you who installed it originally but maybe I am wrong. Should take less than an hour to install. When it was removed from the old place, the seat and lid separated from the base and needs to be put back together.

**DESCRIPTION OF WORK PERFORMED:**

I reattached the Washlet seat and lid that detached from the base. I then removed the old toilet seat and attempted to install the Washlet. Unfortunately, due to the shape of the toilet, the Washlet does not fit.

**TECHNICIAN RECOMMENDATIONS:**

When shopping for a new toilet you'll require a 12" rough-in toilet, also make sure to show to salesperson helping you the location of the wc supply as it comes through the floor as opposed to the wall.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-01-30

CUSTOMER SIGNATURE

DATE