

Phone: 604.727.4484 yaletownplumbing.com

2018-03-01

HST #837181627

DATE 2018-03-01	TECHNICIAN Darren Mann		JOB/ORDER # 8238	REFERENCE TEXT Client reference	
FIRST NAME Ina		LAST NAME McLAY			
BILLING ADDRESS COMPANY / BILLING NAME 3604 - 1200 WEST GEORGIA ST VANCOUVER, V6E4R2 BRITISH COLUMBIA, CANADA			3604 - 1200 WEST G VANCOUVER, V6E4	SERVICE ADDRESS  3604 - 1200 WEST GEORGIA ST, BUZZER 3640 VANCOUVER, V6E4R2 BRITISH COLUMBIA, CANADA	
PHONE 604.662.3354			EMAIL inadolina@hotmail.co	EMAIL inadolina@hotmail.com	

## REASON FOR TODAY'S CALL:

Toto washlet S 300 SW 834R is leaking, approximately 1/2 Tsp. 48 hours. Seems to be from under seat, not from connecttions. I understand you are familiar with ToTo washlet Sorry do not know how to send pictures Thankyou Installed 2007.

## DESCRIPTION OF WORK PERFORMED:

Water is leaking out of where the electrical runs into the unit. I removed the seat cover to expose the electrical and water connections within the unit and could see moisture but could not see the source. I have suggested either sending the seat into Toto to have them repair, or another option would be to purchase a new one

QTY.	CODE		DESCRIPTION		
1	//	Labour		\$109.00	\$109.00
Gwe us Feedback			RANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$109.00
Please visit our feedback page at:  www.yaletownplumbing.com/feedback [1]  Fill in the required details from your invoice and tell us how we did.  Thank Youl			LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO	GST (5%):	\$5.45
			WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	TOTAL:	\$114.45
			MADE THAT SERVICES LISTED ABOVE ARE SATISACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.		
			D		

CUSTOMER SIGNATURE