



DATE 2018-03-29	TECHNICIAN Darren Mann	JOB/ORDER # 8345	REFERENCE TEXT 18-0431
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2703 - 428 BEACH CR, BUZ#4296 COREY: 604.633.0673 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:  
Both toilets flappers were replaced in Oct and toilets still run and slow flushing.

DESCRIPTION OF WORK PERFORMED:  
-When the lever handle was pressed all the way it would sometimes cause the flappers to get stuck in the open position. I shortened the flapper chains which resolved this issue. -While onsite Corey mentioned that the toilet in the master bathroom was taking twice as long to fill as the one in the guest bathroom. I found that the shut off valve for the toilet in the master bathroom had failed, causing bits of rubber to break off internally and get stuck in the supply line. I repaired this valve by replacing the washer, stem, packing, packing nut, and handle. I then installed a new supply line and tested. Both toilets are now functioning normally.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
SUBTOTAL:				\$139.00
GST (5%):				\$6.95
TOTAL:				\$145.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2018-03-29  
 CUSTOMER SIGNATURE DATE