



DATE 2018-04-17	TECHNICIAN Darren Mann	JOB/ORDER # 8300	REFERENCE TEXT Client reference
FIRST NAME Shelley		LAST NAME James	
BILLING ADDRESS COMPANY / BILLING NAME 611 WEST 13TH AVENUE VANCOUVER, V5Z 1N8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #202 - 611 WEST 13TH AVENUE, BUZZER 167 VANCOUVER, V5Z 1N8 BRITISH COLUMBIA, CANADA	
PHONE 604-808-5107		EMAIL sdjames@shaw.ca	

**REASON FOR TODAY'S CALL:**

Hi! My Delta touch faucet has stopped working (no water flow - I think its the solenoid). Is there a way to decommission the "touch" part so that I can just use it as a regular faucet or should I buy a regular replacement faucet for you to install. I have tried disconnecting the batteries and solenoid and the water still doesn't run I am also wanting to get my shower handle checked - its stiff to turn and almost feels like some flex piping is tangled with it. Last week it was nice and loose, this week not so much!! Pictures of both things are attached.

**DESCRIPTION OF WORK PERFORMED:**

-Unfortunately the touch feature on the guest bathroom lavatory faucet could not be bypassed. I installed the new customer supplied faucet and mechanical drain. Tested by filling and draining the sink multipl times. -The Handle in the master ensuite tub/shower was stiff to turn side to side. I replaced the cartridge within the valve and tested. It is now functioning normally.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Single Hole Lavatory Faucet - CUSTOMER SUPPLIED	\$159.00	\$159.00
1		Replace Moen Shower VLV Cartridge - ADD-ON PRICE	\$50.00	\$50.00
			SUBTOTAL:	\$209.00
			GST (5%):	\$10.45
			TOTAL:	\$219.45

## Give us Feedback

Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.

## Thank You!

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-04-17

CUSTOMER SIGNATURE

DATE