



DATE 2018-04-18	TECHNICIAN Darren Mann	JOB/ORDER # 8381	REFERENCE TEXT Client reference
FIRST NAME Zachary		LAST NAME Gulka	
BILLING ADDRESS COMPANY / BILLING NAME 103 - 1367 ALBERNI ST VANCOUVER, V6E4R9 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 103 - 1367 ALBERNI ST, BUZZER 0259 VANCOUVER, V6E4R9 BRITISH COLUMBIA, CANADA	
PHONE 778.928.1790		EMAIL zacharygulka@gmail.com	

**REASON FOR TODAY'S CALL:**

Hey Darren, I hope you're doing well. You've actually done work for me in the past a couple times. Same issue, unfortunately. My bathroom shower knob has been stripped and just keeps spinning. I live in the Lions tower on the main floor, and you said you had to order the specific parts in to replace it. I've attached a couple pictures and a video as well. I apologize for this being the third time you'll have to help me in this regard. I am away from April 12-15, but back and available after that time. Please let me know when the you think it would be possible for a visit with the replacement parts. Thank you as always, Zachary Gulka

**DESCRIPTION OF WORK PERFORMED:**

I replaced the cartridge within the shower valve and tested. Unfortunately the handle will also have to be replaced as it is cracked. It is working for now but I will contact Price Pfister and ask about the availability of replacements parts.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Price Pfister	\$189.00	\$189.00
SUBTOTAL:				\$189.00
GST (5%):				\$9.45
TOTAL:				\$198.45

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-04-18

CUSTOMER SIGNATURE

DATE