



DATE 2018-04-27	TECHNICIAN Darren Mann	JOB/ORDER # 8432	REFERENCE TEXT Client reference
FIRST NAME Mathieu		LAST NAME Wacowich	
BILLING ADDRESS COMPANY / BILLING NAME 256 EAST 2ND AVE VANCOUVER , V5T0A7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 416 - 256 EAST 2ND AVE VANCOUVER , V5T0A7 BRITISH COLUMBIA, CANADA	
PHONE 604.376.5476		EMAIL mwacowich@gmail.com	

**REASON FOR TODAY'S CALL:**

-when using the bathroom sink there is a hammering sound when we turn on the tap. This seems to occur for both the hot and cold water. previously the hammering occurred when we would flush the toilet and then turn on the water in the sink. then the hammering occurred simply when we would flush the toilet. the toilet no longer causes the hammering on its own. -after we use the shower, and the shower is off, water drips/flows significantly in spurts from the shower head. especially bothersome at night when shower just before bedtime. -shower drain could use a good scrubbing.

**DESCRIPTION OF WORK PERFORMED:**

-I used the PowerSpin drain snake to clear hair from the tub drain and tested. -The shut off valves under the lavatory faucet were partially turned off, causing the washers inside to vibrate. I fully opened these valves and tested. -I believe the rain shower head was trapping water. I tilted the head to allow it to drain out.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Tub/Shower	\$139.00	\$139.00
SUBTOTAL:				\$139.00
GST (5%):				\$6.95
TOTAL:				\$145.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

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