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|--|---------------------------|--|------------------------------------|
| DATE<br>2018-05-08   | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>8453  | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Elly   | LAST NAME<br>Ha           |  |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>1003 HOMER ST.<br>VANCOUVER, V6B0A3<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>1003 HOMER ST.<br>VANCOUVER, V6B0A3<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>778.551.3885  |                           | EMAIL<br>yeahrim2060@gmail.com   |                                    |

**REASON FOR TODAY'S CALL:**  
 The water temperture control handle and switch part(which changes the water direction from the bottom to shower head) of shower are separated. The Switch part does not work at all.

**DESCRIPTION OF WORK PERFORMED:**  
 THIRD FLOOR GUEST BATHROOM: -The shower rough-in valve is set too far back into the wall so the handle only attaches to the tip of the cartridge stem. I was able to tighten it back on but it may slip off again in the future. -I was able to reassemble the pieces within the tub spout diverter and tested. If these parts inside the spout fall apart again I suggest replacement of the spout.


| QTY. | CODE | DESCRIPTION | UNIT PRICE       | PRICE    |
|------|------|-------------|------------------|----------|
| 1    |      | Labour      | \$109.00         | \$109.00 |
|      |      |             | <b>SUBTOTAL:</b> | \$109.00 |
|      |      |             | <b>GST (5%):</b> | \$5.45   |
|      |      |             | <b>TOTAL:</b>    | \$114.45 |

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



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 CUSTOMER SIGNATURE

2018-05-08  
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 DATE