



DATE 2018-04-16	TECHNICIAN Darren Mann	JOB/ORDER # 8384	REFERENCE TEXT Client reference
FIRST NAME Robin	LAST NAME Soni		
BILLING ADDRESS COMPANY / BILLING NAME 1111 WEST 73RD AVE VANCOUVER, V6P3E6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1101 - 1010 RICHARDS ST BUZ#2212 ALBERT(TENANT): 604.602.6799 778.833.3060 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.376.3240	EMAIL robin.soni@boydautobody.com		

REASON FOR TODAY'S CALL:
toilet running shower water hammer

DESCRIPTION OF WORK PERFORMED:
 --April16: -Toilet: The fillvalve was taking a long time to fill the tank, spraying out of the top, and not fully shutting off when the tank was full on some flushes. The flapper was also starting to warp. I replaced the fillvalve, flapper and supply line. Tested and in good working order. -Tub/Shower: The tub spout diverter was very stiff, hard to switch between tub and shower. I replaced this spout with a new Delta pulldown type diverter spout and tested. The shower head was getting old and had a bit of a sporadic spray to it. I replaced this with a standard Delta shower head. The issue with the vibrating in the wall when the shower is in use is better but still persists. I believe this issue to be caused by the cartridge within the shower valve. I will contact the manufacturer(Paini) and inquire about the availability of replacement parts. -May9: I returned with the new Paini shower valve cartridge and installed, the water hammer issue has now subsided. During testing I noticed the tub was draining very slow. I cleared hair from the drain using the PowerSpin drain snake.

TECHNICIAN RECOMMENDATIONS:
 There is a crack in the tub around where the drain connects. I tried to extend a flexible camera around the shower valve to see if there is any leaking under the tub but it would not make it around the obstructions behind the tile. I do not believe this crack to be causing leaking under the tub but it is a good idea to have it repaired.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Toilet FillValve, Flapper, Supply - Standard	\$169.00	\$169.00
1		Install Delta Pull-Down Diverter Spout	\$69.00	\$69.00
1		Delta Shower Head	\$20.00	\$20.00
1		Discount Labour (May9)	\$99.00	\$99.00
1		Paini Shower VLV Cartridge	\$156.00	\$156.00

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$513.00
GST (5%):	\$25.65
TOTAL:	\$538.65

 CUSTOMER SIGNATURE

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